

Electronic Medical Record

Florida Hospital



FLORIDA HOSPITAL
Rehabilitation

The skill to heal. The spirit to care.

J Coomes
Associate Director of Operations
Florida Hospital Rehabilitation



Who is Florida Hospital

- Located in Central Florida
- 2,200 Bed Hospital over 7 campuses
- >16,000 employees
- >2000 Physicians
- 1 Rehabilitation Hospital
- 12 Outpatient Rehabilitation Clinics



EMR Change Management

- Selection of Product:
 - Cerner(inpatient)
 - Mediserve (outpatient rehab)
 - Out of the box vs Custom

EMR Change Management

- FSE, SME, Superusers, Staff
- Hardware selection-Staff involvement

EMR- Training and Go-Live

- Staff received 16 hours classroom, 10 hours lab, +open lab time
- Go-Live Support
 - Minimum of 1-5 support structure
 - Maintained for 3 week

EMR- Ongoing and Future

- Software upgrades
- “Form” enhancements
- CPOE